

Jack Ripperl

RESTAURANT & TAKEAWAY







...in the world of Jack the Ripperl®

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Lack the Ripperl®

Jack introduces himself

There was no system gastronomy which dealt with ribs before Jack the Ripperl[®]. Neither in Austria nor in Europe and not even worldwide. **Creative rib dishes** such as pulled rib burgers, tortillas, Another guarantee for the sensationally tender and tasty ribs in perfect preparation is the **high quality meat** from regional farmers. This strong **focus on regionality** runs through the entire

salads with baked ribs, etc. were not offered in gastronomy, but they are extremely appreciated by the guests. In addition to our concept, the unified American-BBQ style

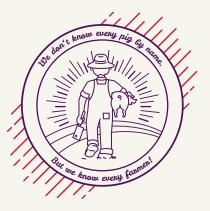
dominates. Classic or traditional Austrian preparation methods are either sparse or hard to find. With Jack the Ripperl[®], we fill this need and are constantly developing unprecedented **rib specialties.** And that's what makes Jack the Ripperl[®] so special and unique. range of dishes and drinks. Therefore, it is also a central component of the franchise concept. The exquisite preparation, based on **experience since 1974** of the Roither

family with ribs as product, does the rest. The flagship restaurant on Linzer Landstraße, which is extremely successful since 2017, also impresses with a **cosy, modern design concept** and **perfect service**.

Philosophy



QUALITY & SERVICE

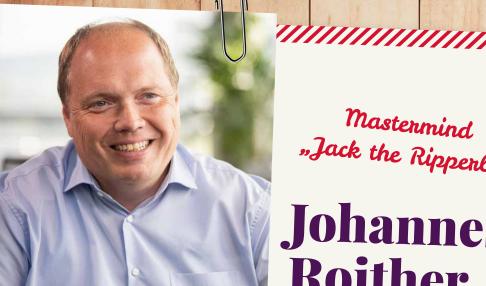


REGIONALITY



TRADITION

WE INTRODUCE OURSELVES



Mastermind "Jack the Ripperl®"

Johannes Roither

3-year hospitality college Bad Leonfelden Numerous seasons as a cook

Market Success Program (UU), F&B Management Course, Dipl. Sommelier, MBA Master Course in Tourism Management

1999 Take over of the parental business "Gasthof Mitten in der Welt"

2008 - 2022 Owner of the restaurant "CUBUS" in the Ars Electronica Center Linz

2013 Owner "Gramaphon" in Gramastetten

2016 Majority owner "Jack the Ripperl®" in Linz

"Jack the System"

Wolfgang Gittmaier

- Cook & waiter apprenticeship, Alpenhotel Altmünster
- Numerous seasons as Chef de Rang, Restaurant Manager, Chef de Bar
- Marketing course, training in Public Relations (PR), Rhetoric & Behavior, Sales, Coaching

Ripperl

- Various companies in sales as Sales manager, key account
- Concept & brand development and operational implementation "Jack the Ripperl®"
- 2016 Managing Partner "Jack the Ripperl®"
- 2020 Founder of "Jack the System"

A Successful Gastronomy Concept

"Fast Casual" or "Casual Dining" is known as the gastronomy category which currently develops best. In this category, **fast, casual and high-quality food** is offered. Sometimes with and sometimes without service. This is no longer classic fast food. With Jack the Ripperl[®], we are clearly setting ourselves apart again in all areas and are following the path of "Slow Food" in terms of the origin and preparation of the dishes.

The **regional focus** and the necessary, clear **differentiation from other concepts** in the area of system gastronomy is very important for us. For future franchisees, building up a qualitative and very close-knit **network of local partners** is therefore of central importance. The **binding involvement of regional suppliers** – especially when purchasing the basic product "pork ribs" – is a central part of the franchise concept and ultimately an **indispensable basic requirement** for the creation of a license or franchise agreement.







CONCEPT



The Story behind

In 1974, Hedwig and Ferdinand Roither started the idea of serving ribs at Gasthof "Mitten in der Welt". In order to attract guests during the week also, each wednesday became the so called "Rib-Day". In the beginning, smoked and belly ribs were served, which is how today's "Roither's Ribs" came about in two variants: spicy grilled and juicy roasted. Since then, eating ribs is a booming business sector at the Roither family's Gasthof "Mitten in der Welt" in the Mühlviertel.

The Employees are our most important ambassadors

Enthusiasm, know-how and **active team spirit** make a visit at the Jack the Ripperl[®] restaurant something special. To ensure that this is guaranteed in all of our restaurants, you and your team benefit from our **"Jack the Ripperl[®]-Academy".** The academy concept combines the concentrated experience of the Jack the Ripperl[®] founders Johannes Roither & Wolfgang Gittmaier as well as the professionals from "Aigmüller – Marketing & Training".

Even before you and your team start in the new restaurant, you will gain deep insights into the **brand philosophy**. Your employees experience Jack the Ripperl[®] up close in the flagship store Linz, in the Jack the Ripperl[®] headquarters and at our partners. You work together with your team on the perfect starting grid for your Jack the Ripperl[®] restaurant.

The Jack the Ripperl[®]-Academy also supports you and your team after the start-up phase. **Employeecentred leadership, team spirit, conflict free communication** and the inter-restaurant **knowledge transfer** are important parts for your sustainable success in the Jack the Ripperl[®] family.





- ¹ 80% Evening Occupancy
- ² 6-fold Seat Rotation
- ³ High Customer Satisfaction
- ⁴ Great Opportunity for Potential Franchisees

3 Pillars of Success





Flagship Store in Linz

Based on our comprehensive knowhow, the idea and concept of Jack the Ripperl[®] were created. The international **trend towards hybrid businesses** (restaurant, takeaway & shop) and the unbroken **mega trend towards systematized gastronomy**, in combination with **traditional kitchen craftsmanship**, are the **cornerstones of the idea**. After the successful start of the flagship store in Linz in April 2017, the concept was developed step by step into a holistic franchise concept with an **unmistakable USP**. HARD FACTS USING LINZ AS AN EXAMPLE

What the Web tells

Google reviews in the area of Linz, October 2022









as a Franchisee

Our Success speaks for itself

The key franchise benefits range from comprehensive know-how advantage in the product categrory and a mature brand design to the proven and wellthought-out restaurant concept, planning of the entire equipment in the Jack the Ripperl[®] corporate design, assistance with online presence and social media activities to the provision of promotional plans and advertising materials. The Jack the Ripperl[®] headquarters based in Upper Austria and headed by Johannes Roither and Wolfgang Gittmaier will also support you throughout the planning period until your store opens the doors.

We actively support you in the following areas:

- Annual Strategy Meetings
- Experience Exchange with another Franchisees
- Consulting in Kitchen Planning
 & Interior Design
- Business Management Check-Ups
- Jack the Ripperl[®]-Academy
- Quality Assurance

Jack won't leave you out in the rain!



What is "Jack the System"?

Wolfgang Gittmaier, Jack the Ripperl®co-owner and owner of the company "Jack the System", assists the franchisees with his entire know-how and experience in the early establishment process and accompanies the entrepreneurs on the entire way to their success.

"With my comprehensive experience I've collected since the start of the flagship store in Linz, I will support you from the planning phase until the opening and far beyond."

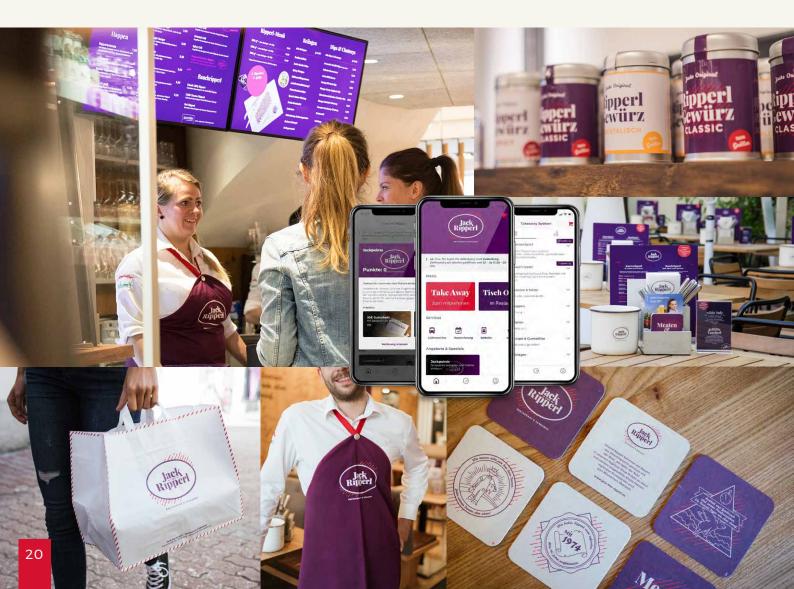
> Wolfgang Gittmaier Owner "Jack the System"

Design & Marketing

You benefit from our existing **brand world**, our **design resources** and **marketing campaigns**. The uniform appearance ranges from A like audio logo to Z like "Zahnstocher".

Our marketing measures cover **public** relations, social media marketing, e-mail marketing, classic advertising in tv and radio as well as print marketing. Editorial plans allow us to implement our planned content in a targeted manner. We use **mystery guesting** as quality check in order to receive information for strategic and operative decisions. Marketing strategies create an **unified and communicative appearance**. Jack, the ribs freak, is spoken about in the advertisement in the third person in fresh, humorous language. This way a consistent message is permanently conveyed that makes us appear credible. **Within the company we are on first name terms** and talk to our guests as a we. It is spoken for the team.

You don't have to worry about anything.





- ¹ Extensive Brand Design
- ² Restaurant Concept & Equipment
- ³ Online Presence & Activities
- ⁴ Promotions & Applications
- ⁵ Ongoing Consulting

Digital Services

Online

Reservation

Jackpoints

Special Offens

Menü

Küche Erklärvideos

SE KW 3

5

SE KW 52

5

Einwürzung Ripperl Rohwar... Dienstplan Service

1

SE KW 2

Internes

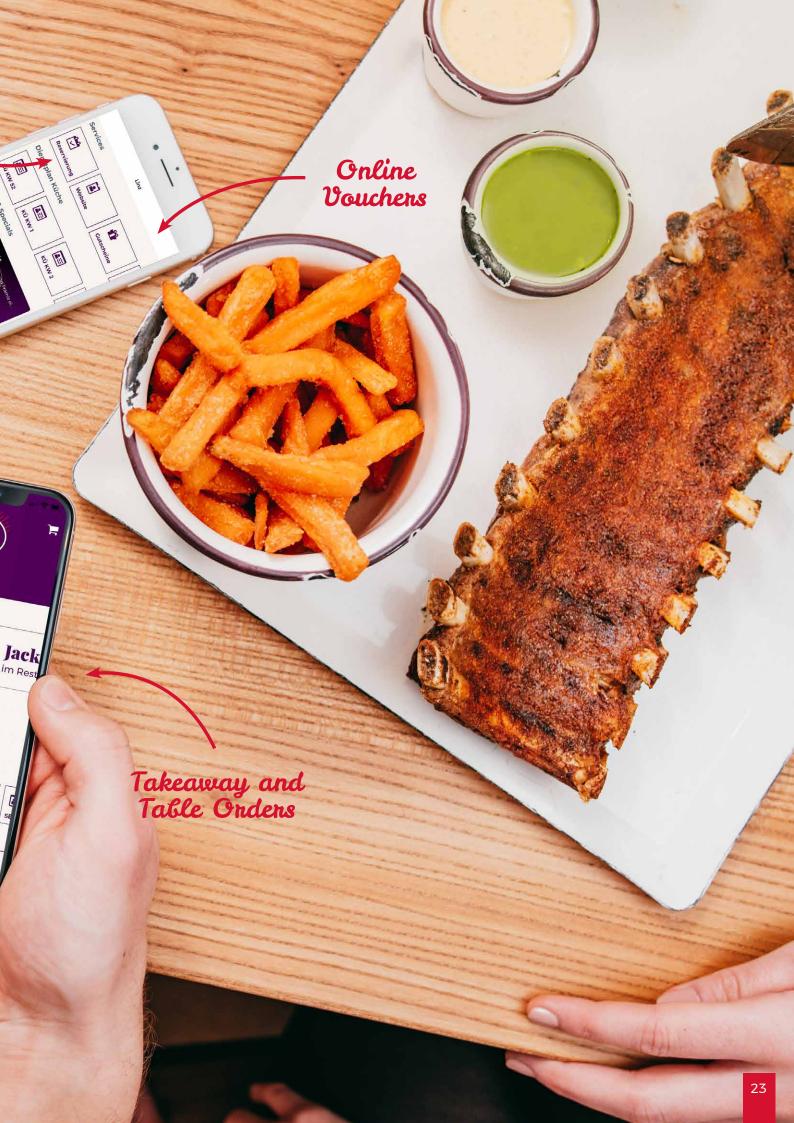
Zurück

Take Away

zum mitnehmen

The internet effectively influences society and has therefore changed the needs of our guests. Electronic devices have become indispensable and are also desired in gastronomy. In order to offer our customers the best possible digital service, we always act in a future-oriented & innovative way. Our Jack the Ripperl® app is a digital ordering system and offers a variety of options: online reservations, table orders, takeaway orders, online vouchers, customer loyalty programs, promotions, internal checklists, duty rosters and informative videos for our employees.

> Internal Notes for Employees



Genuine Regionality

At Jack the Ripperl[®], **genuine regionality** is the trump card. The benefits for guests and operators / franchisees are obvious: The proven, local origin as well as the **disclosure of the quality criteria** in relation to animal husbandry, gives the guests **security** and creates **confidence** in the consistent quality of the offer. A regional store with products of the respective region complements this **sustainable concept**. This means that the goods for the

kitchen are purchased locally for each location.

pper

In an additional refrigerated display case, the Jack the Ripperl[®] Spareribs and Baby

Jack

Back Ribs from the respective farmers with the designation of origin are also available as raw goods for consumption at home.

Products from our own **Jack the Ripperl® merchandise** line are offered, such as Jack's red wine Cuvee, Jackie's frizzante, Jackie's Grüner Veltliner, Jackie's Weichsellikör, craft beers, our own spice blends, gift bags, T-shirts, aprons, Clip-

pers, etc.

Jacks

food retail prices.

Our products aren't expensive as hell, but f*cking awesome!



REQUIREMENTS



YOU ALREADY HAVE A QUICK-WITTED ANSWER READY FOR ALL QUESTIONS?

What are you waiting for? Become a "Jack the Ripperl[®]" now!

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Space for Notes

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